

# Product Manager (m/f/d) Support and Customer Success



Join **sunhill technologies GmbH** and **influence the future of mobility and payment** by fulfilling exciting and challenging projects. We are looking for motivated individuals to work on cutting-edge technologies with sunhill's big variety of partners. As a **subsidiary of Volkswagen Financial Services AG**, we keep the agile start-up spirit alive while leveraging the global reach of worldwide successful automotive player.

Are you looking for team spirit, creativity and an openness to new ideas? You have a passion for new technologies? What are you waiting for? **Join our international team to manage, develop and scale mobile payment systems for a global market.**

## You will be involved in shaping our state-of-the-art-digital solutions around mobility services:

- Responsible for creating a number 1 experience for our customer support
- Building up a scalable platform for Multilanguage support, that can handle and process a lot of customer requests.
- Communicating with external agencies to educate them about product changes
- Defining product goals and monitoring / reporting on KPIs
- Guiding a support team towards scalable and userfriendly solutions
- Definitely a plus: Bringing experiences in mobility management or accounting of enterprise companies

## You should be able to offer:

- University Degree in Business Information Systems, Economics, Communication Studies or comparable with advanced experience in digital services for Web and App
- Confident talking fluently to customers in German and English
- Experiences in Product management ( either classic or scrum) is a plus

## What we can offer you:

- A young and international company culture in a start-up work environment
- Strong team spirit and regular team building events
- Very open minded team always improving the way we work together
- "Flex-Time" employment
- Competitive salary and additional performance-based rewards
- Support for further education, training and professional development

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Have we made you curious? Then please send your application stating your earliest entry date to [jobs@sunhill-technologies.com](mailto:jobs@sunhill-technologies.com) and help us develop mobility and payment solutions!

Your sunhill Team!